



**Investor Presentation** 

May 2023

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#### **ABOUT US**



Largest Player in the Southern region in revenue terms with dominance in Telangana and Andhra Pradesh and the 4th largest consumer durables and electronics retailer in India

**MBOs** 

114

**EBOs** 

**ELECTRONICS** MART









Diversified product offerings from 70+ brands comprising of more than 6,000 SKU across product categories

**Brands** 

100+

A/C



**Mobile Phones** 



Laptop



TV









**SKUs** 

**Washing Machine** 

Refrigerator

Cooler

Long standing relationship with leading consumer brands Market

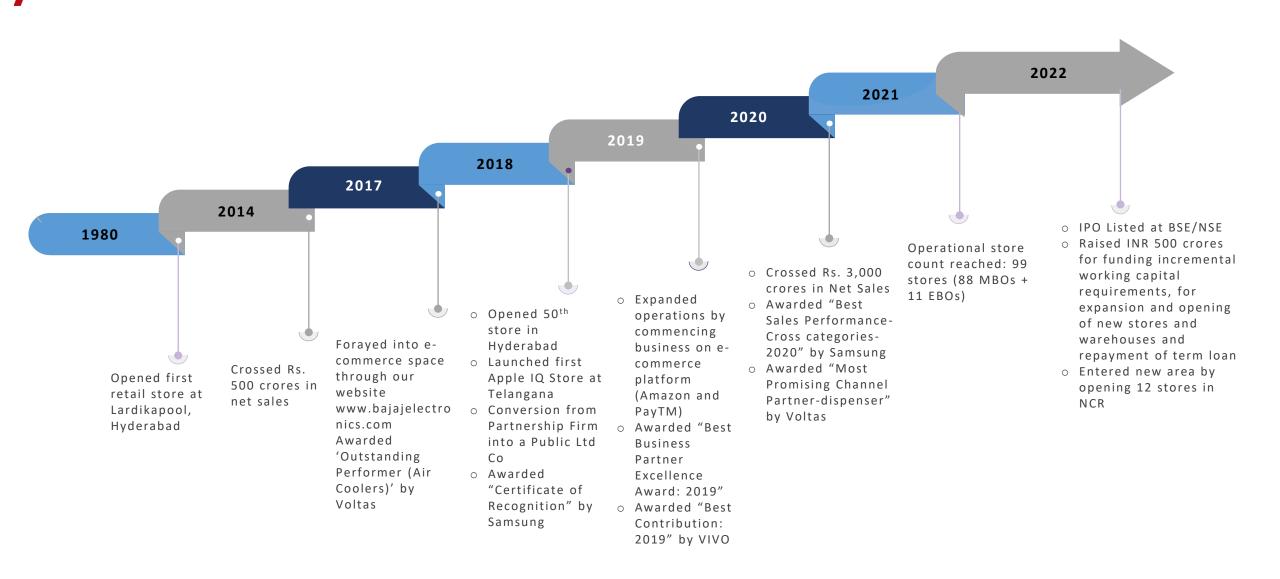
**Retail Business Area** 

1.23 mn. sq. ft.

Market presence and geographic reach with cluster-based expansion

#### **OUR JOURNEY**

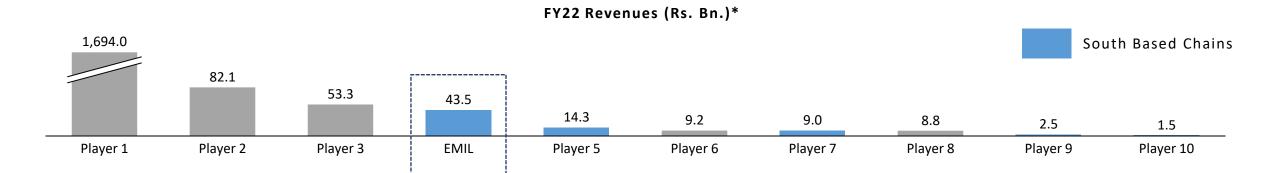




#### LARGEST ELECTRONICS GOODS RETAILER IN SOUTH INDIA



# We are the Largest player in the Southern region in revenue terms with dominance in Telangana and Andhra Pradesh AND 4<sup>th</sup> Largest Consumer Durables and Electronics retailer in India





South India's most trusted multi-brand electronics retailer

#### ELECTRONICS MART

Entered North
India in NCR
through the Brand
of 'Electronics
Mart'



Authorised Apple Reseller, offering matchless experience in Retail



Luxury built-in kitchen appliances & modular kitchen showroom



The best of home automation, entertainment & security, under one roof



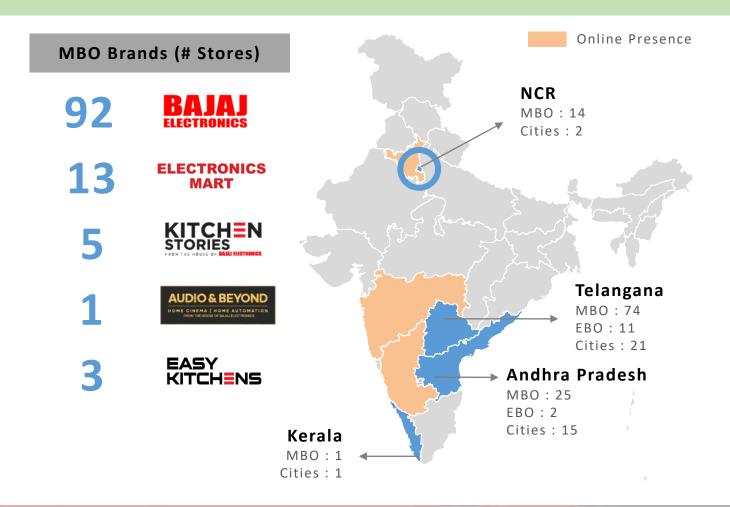
Affordable modular kitchens & built-in kitchen appliances

\*Source: MCA Portal

#### **CLUSTER BASED DISTRIBUTION NETWORK**



#### Deep penetration in the states of Andhra Pradesh & Telangana with a growing presence in NCR



Cities States Retail Stores
41 4 127

114 MBO; 13 EBO

**Retail Area** 

1.23 mn. sq. ft.

Avg. Store Size of 10k sq. ft.

**Central Warehouses** 

10

6 in TS, 1 in AP & 3 in NCR

#### Store Ownership (#)







Leased

Owned

**POPL** 

106

**12** 

9

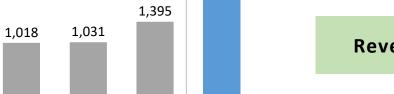
#### DIVERSIFIED PRODUCT PROFILE COMPRISING OF 6,000+ SKUS



#### Mobiles

Phones, Fitness Tracker & Tablets Fastest growing segment with rising contribution to the overall revenue pie from 29% (FY19) to 37% in FY23

Have relationships with the large brands in this space — Oppo, Vivo and OnePlus



1,864

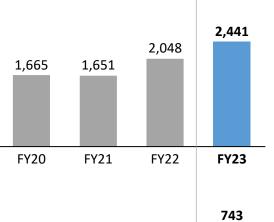
**FY23** 

#### Revenue Split (Q4 FY23)

# Large Appliances

TV, Washing Machine, AC, Refrigerators Highest contributing segment in terms of revenues

Have relationships with the largest brands in this space — LG, Panasonic, Phillips, Sony etc



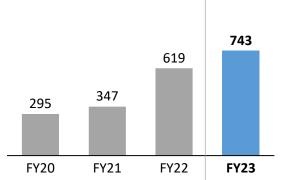
FY22

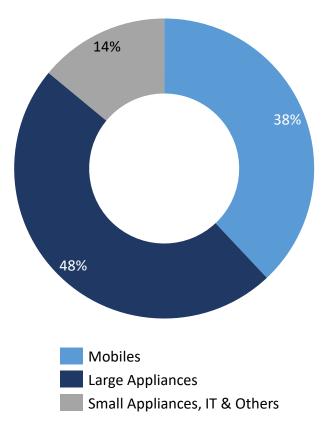
FY21

FY20

# Small Appliances, IT & Others

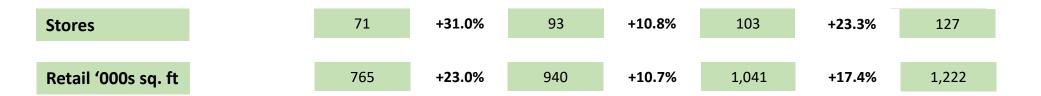
Laptop, Printer, Geyser & Others Have relationships with the largest brands in this space — Dell, Sony, Havells, Orient etc

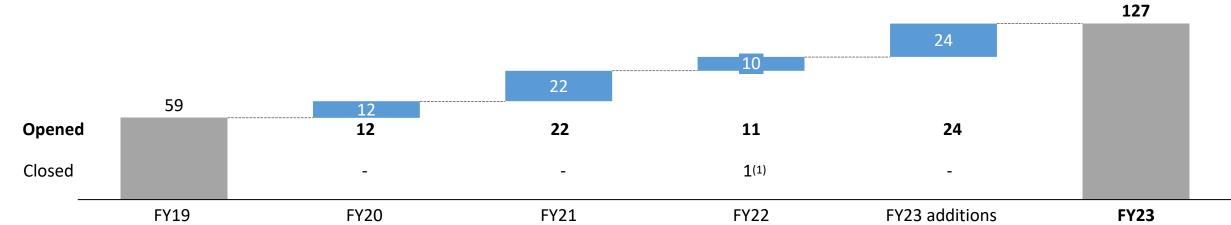




# **RAPID STORE EXPANSION**







Particulars	FY20	FY21	FY22	FY23
Store Count	71	93	103	127
MBOs	63	82	91	114
Bajaj Electronics / Electronics Mart	63	80	88	105
Kitchen Stories	-	2	2	5
Audio & Beyond	-	-	1	1
Easy Kitchen	-	-	-	3
EBOs	8	11	12	13

# **OUR RETAIL OUTLETS**















# **OUR SPECIALISED RETAIL STORES**













#### STRATEGICALLY LOCATED LOGISTICS AND WAREHOUSING FACILITIES



# **10** large centrally located warehousing facilities

which are backed by individual storage areas at store level of varying sizes to cater to individual stores or a group of stores



#### **Efficient Inventory Management**

- Extensive network of suppliers and more than 80% of the volume of procurement from OEMs
- ✓ Stores utilise computerized inventory management system, to track the inventory level and movement of SKUs on a daily basis
- ✓ Inventory management systems of all stores are synchronise with distribution centres and offices
- Monitor inventory levels to ensure that inventories are fresh by adopting a first-in, first-out policy for all our merchandise



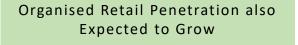
#### **Robust Information Technology System**

- ✓ ERP and POS systems from leading industry software providers
- ✓ Wide range of data management tools to support procurement, sales and inventory management across all stores on a daily basis
- ✓ Tracking systems with real time updates on status of their orders
- ✓ Use data to identify and quickly react to changes in customer preferences and consequently align inventory to such preferences

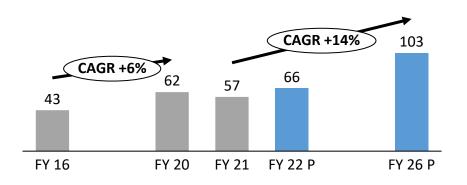
#### STRONG GROWTH IN ORGANISED BRICK & MORTAR RETAIL

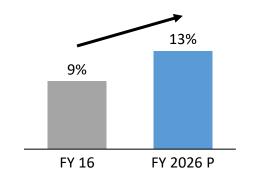


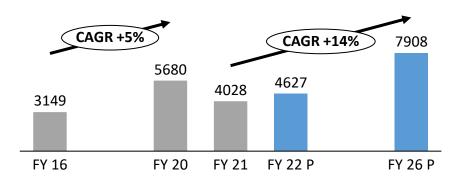
Retail Industry Market Size Expected to Grow at 14% CAGR



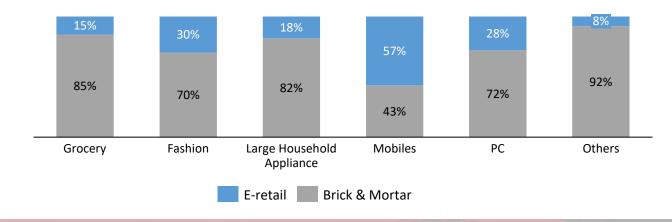








#### Brick & Mortar continues to dominate the organized retail market



#### Growth Factors for Organised B&M Retails

- ▼ Touch and feel of the product: "Try it before you buy it" very relevant especially for high priced items
- ✓ Warranty and service issues: Provides comfort to consumers assurance of product's genuineness + better understanding of warranty and service details
- ✓ Installation and after-sales services: Much faster and more efficient
- ✓ Consumer finance schemes: Easy and instant zero-cost financing options to increase repeat customers

Source: CRISIL Industry Report

#### CONTINUED GROWTH MOMENTUM IN CONSUMER DURABLES ACROSS CATEGORIES



#### India lags global peers in consumer durables penetration

% of households	•				AK	***	
Colour Televisions	50%	98 - 100%	96 - 98%	96 - 98%	98 - 100%	96 - 98%	95 - 97%
Refrigerator	40%	98 - 100%	98 - 100%	97-99%	98 - 100%	95 - 97%	97-99%
Mobile	40%	94 - 96%	97-99%	96 - 98%	98 - 100%	96 - 98%	93 - 95%
Washing Machine	20%	85 - 87%	95 - 97%	96 - 98%	97-99%	93 - 95%	66 - 68%
Air Conditioner	16%	91 - 93%	25 - 27%	93 - 95%	79 - 81%	92 - 94%	19 - 21%
Personal Computer	13%	91 - 93%	91-93%	79 - 81%	84 - 86%	59 - 61%	44 - 46%

Organised segment outspacing the unorganized players in Indian consumer's durables industry



Modern trade to grow in consumer durables / mobiles vs general trade



Urbanisation



Rising awareness



Higher discounts

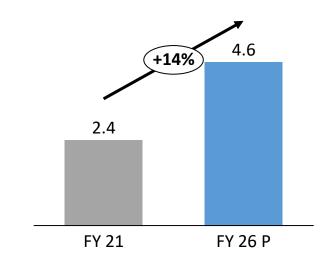


Larger portfolio

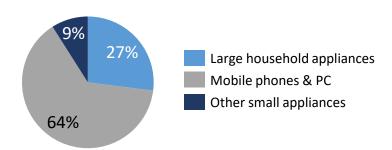


Various financing options

Consumer Durable Industry Stated to Grow at 13-15% ahead



Market segmentation of Consumer Durables appliances



Source: CRISIL Industry Report

#### **BOARD OF DIRECTORS**





#### Pavan Kumar Bajaj

Chairman & Managing Director

- 40+ years experience in the retail business management
- Founder of erstwhile sole proprietorship M/S Bajaj Electronics in 1980



#### Karan Bajaj

Chief Executive Officer & WTD

- 10+ years experience in the retail business management
- Holds post graduate diploma in international management and Bachelor's of Commerce degree



#### Astha Bajaj

Executive Director & WTD

- 4+ years experience in business management
- Holds master's degree in biochemistry from Nirma University and bachelor's degree in science from Gujarat University



Anil Rajendra Nath

Independent Director

- Experienced in banking and finance, previously associated with HSBC Bank, HDFC Bank and State Bank of India in various capacities
- Holds Master's degree in Business Administration and post graduate diploma in bank management



### Mirza Ghulam Muhammad Baig

Independent Director

- 31+ years experience in tax administration and served as Deputy Commissioner, previously associated with World Bank and Deloitte Touch Tohmatsu India Private Limited
- Holds master's and bachelor's degree in Arts



#### Jyotsna Angara

Independent Director

- 8+ years experience in the non profit sector
- She is also a member of the institute of Directors, India
- Holds a bachelor's degree in arts from, Osmania University

#### SENIOR MANAGEMENT TEAM





Premchand Devarakonda

Chief Financial Officer

- Qualified Chartered Accountant and holds Bachelor's degree in Commerce
- Was associated with M/S Manoj & Prem, as partner and Coromandel Fertilisers
   Limited



#### Giridhar Rao Chilamkurthi

Vice-President - Sales

- Holds Master's degree in Business Administration and Bachelor's degree in Science
- Was associated with Tirumala Music
   Centre Private Limited



#### Vishal Singh

Head - Marketing

- Holds Bachelor's of Commerce and Post Graduate Diploma in Management (Marketing Management)
- Was associated with Bennett Coleman as manager of response department



#### Chaluvadi Chandra Sekhar

Senior Manager - Inventory

- Holds Bachelor's degree in Arts and Provisional Pass certificate for passing exam of the degree course of Master's in Science (I.T.)
- Was associated with Innovative Retail Concepts as inventory head



#### Virinder Singh Sandhu

Vice President – (North India)

- He graduated with B.E.(Electronics) From
  Pune University. He also did MDP
  (Management development program) in
  middle management from IIM Lucknow. He is
  currently pursuing his MBA from BVP
  University Pune.
- He was working with Panasonic India as KAH (EAST) and he has worked for 7 years



#### Annapurna Devi Kuchibhatla

Chief Technology Officer

- Holds master's degree in computer applications & bachelor's degree in science
- Was associated with LV Prasad
   Eye Institute as CTO



Rajiv Kumar

CS & Compliance Officer

- Qualified company secretary and holds
   Master's degree in Business
   Administration and bachelor's degree in
   commerce
- Was associated with GENPACT India and SNJ Synthetics Limited



#### Nammi Ravi Kiran

General Manager – HR & Administration

- Holds provisional bachelor's degree in computer applications & post graduate diploma: business management (marketing management with HR management)
- Was associated with Mahathi Software Private Limited as Human Resource Manager



#### **AWARDS & ACCOLADES**



Certificate of Appreciation For exemplary sales
Contribution CY22
SAMSUNG

Best Electronics Retail Chain
CY22
RADIO CITY

Best Business Performance Q1 CY22 SAMSUNG

















#### **KEY GROWTH STRATEGIES**





Expand reach across select geographies and deepen the footprint in existing markets

- Deepen store network in existing clusters and increase market share in existing markets, Follow a peripheral and concentric expansion approach
- Plan to open a further 13 MBOs in NCR, 21 MBOs in AP, and 8 MBOs in Telangana by FY25. Adopt a methodical approach in evaluating and selecting locations for new stores
- Focus on modernising our current stores and improving store infrastructure



Maintaining and forging new relationships with leading brands

- Increase product range currently available across our MBOs through expanding and forging new relationships with renowned brands
- Set up specialised stores Kitchen Stories catering to the kitchen specific demands by showcasing various kitchen appliances
- Set up specialised store format Audio & Beyond focusing on high end home audio and home communication solutions
- Establish our brand as a comprehensive and complete dealer and distributor of major electronics brands



Technology led effective inventory management & lean operating structure

- Our model requires us to maintain high levels of operational efficiency on a regular basis
- Closely monitor planning, sourcing, vendor management, logistics, quality control, pilferage control, replacement and replenishment, by (i)
- Investing further in our technological systems; (ii) Expanding and upgrading our warehouse; (iii) Continuing to absorb best industry practises;
- (iv) Supplementing our current security system, consisting of manual checks and electronic surveillance
- Eventually gravitating towards an omni-channel business model

#### **KEY GROWTH STRATEGIES**





Enhancing sales volumes to continuing to prioritize customer satisfaction

- Right mix of product assortments at competitive pricing: Maintaining optimal customer service standards and introduce new products
- Leveraging consumer finance to provide convenience & enhance purchasing ability: Make our products accessible to wider customer base
- Focus on differentiated customer experience and engagement: Provide a one stop shopping experience in a pleasant ambience and functional store layout, improve checkout time. Adopt "Intelligent Marketing" inform our registered customers for new schemes or offers
- Invest in advertising and branding, improve our Customer Relationship Management, analyse and manage customer interactions

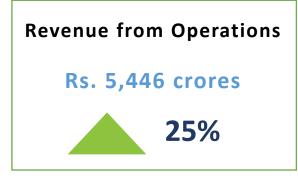


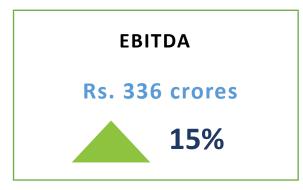
Continuous training of manpower

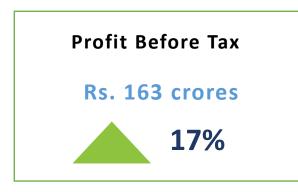
- Aim at identifying fresh talent, training, grooming them and providing opportunities for growth
- Place special emphasis on managing attrition and attracting and retaining our employees
- Further improve our training programmes to develop skill sets to meet customers demands and provide quality customer service.
- Encourage our employees to be enterprising and grow within the organization

#### **STRONG FY23 PERFORMANCE**



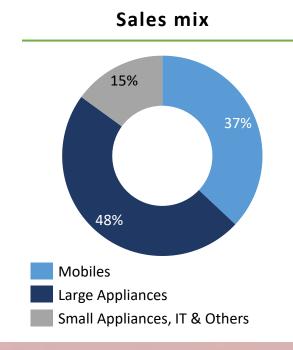




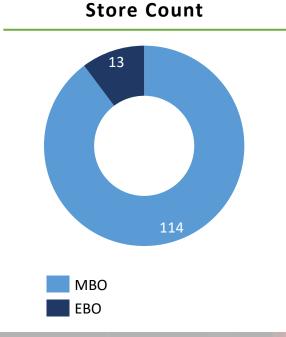




**Retail Store Area** 



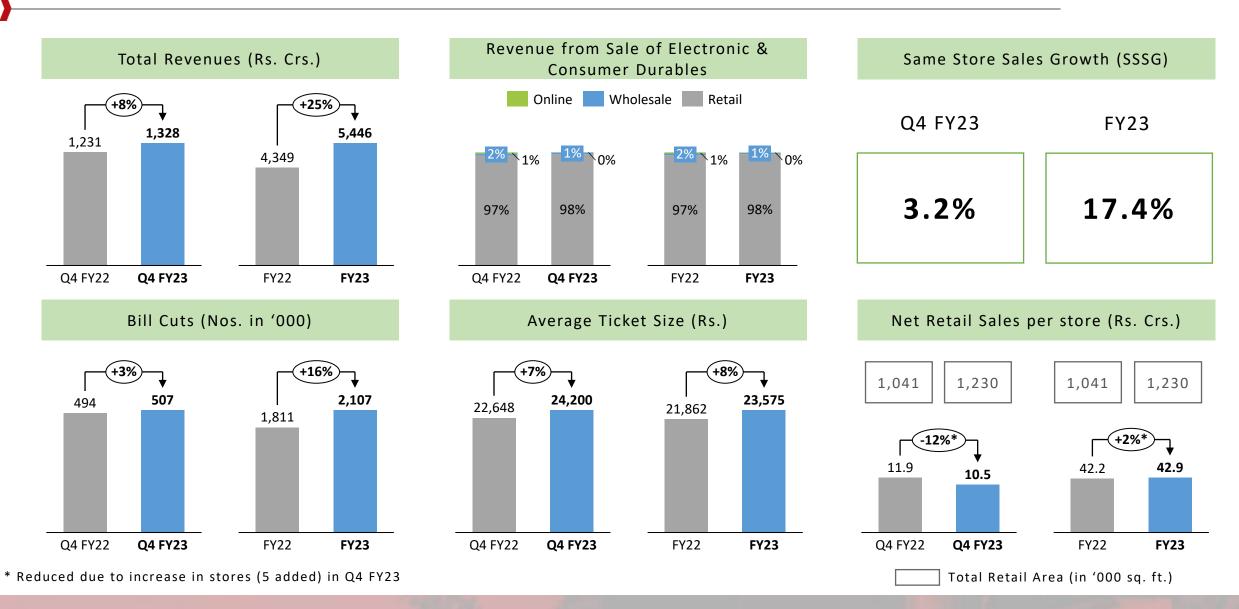




# 1.23 Mn Sq. Ft. Same Store Sales Growth

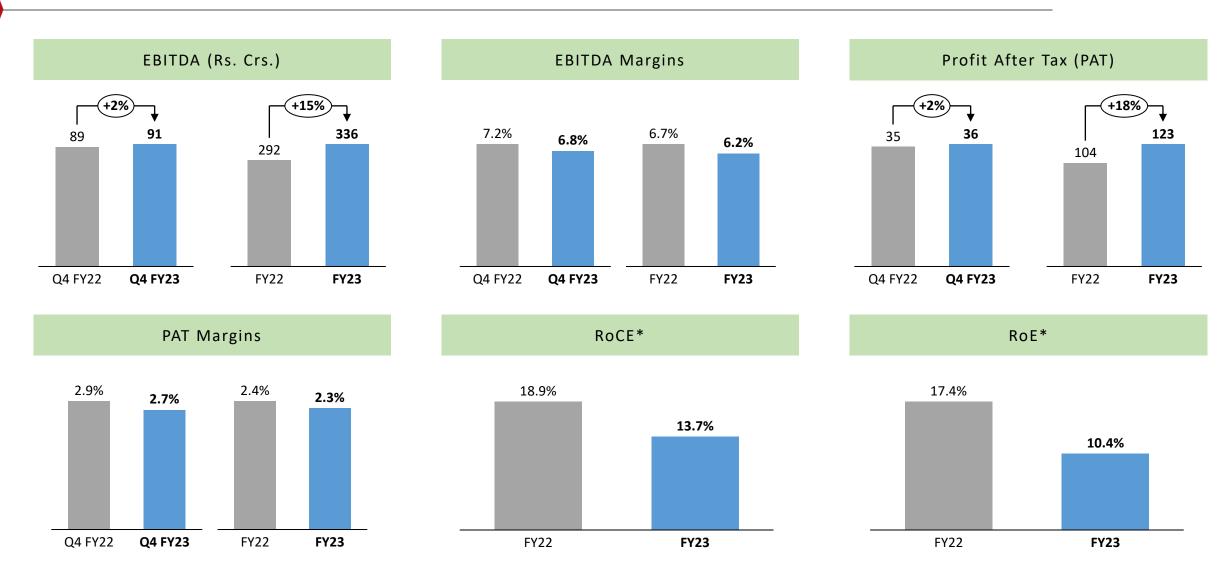
#### **Q4 & FY23 FINANCIAL HIGHLIGHTS**





# **Q4 & FY23 FINANCIAL HIGHLIGHTS**





<sup>\*</sup>RoCE & RoE impacted in FY23 due to addition of stores

#### **PROFIT AND LOSS STATEMENT**



Profit and Loss (in Rs. Crs.)	Q4 FY23	Q4 FY22	YoY	FY23	FY22	YoY
Revenue from Operations	1,327.8	1,230.7	8%	5,445.7	4,349.3	25%
Purchases of stock in trade	1,393.9	1,220.9		4,864.7	3,887.8	
Changes in Inventory	-249.8	-158.4		-159.7	-132.5	
Gross Profit	183.7	168.1	9%	740.7	593.9	25%
Gross Profit Margin	13.8%	13.7%		13.6%	13.7%	
Employee Cost	24.4	20.7		94.0	78.8	
Other Expenses	68.4	58.6		310.6	223.2	
EBITDA	90.9	88.8	2%	336.1	291.9	15%
EBITDA Margin	6.8%	7.2%		6.2%	6.7%	
Depreciation	23.1	19.0		85.4	71.3	
Other Income	5.5	0.85		11.0	3.8	
EBIT	73.3	70.6	4%	261.7	224.4	17%
EBIT Margin	5.5%	5.7%		4.8%	5.2%	
Finance Cost	27.1	23.1		98.5	84.6	
Profit before Tax	46.1	47.5	-3%	163.2	139.8	17%
Profit before Tax Margin	3.47%	3.86%		3.00%	3.21%	
Тах	10.0	12.2		40.4	35.9	
Profit After Tax	36.1	35.3	2%	122.8	103.9	18%
Profit After Tax Margin	2.7%	2.9%		2.3%	2.4%	
EPS	0.94	1.18		3.63	3.46	

- On account of investments made to open stores in a new geography i.e., NCR, the Company has increased investments in brand building, sales and marketing leading to higher other expenses
- The higher spends have lowered the EBITDA Margins in Q4 and FY23
- As throughput of these newly opened stores increase, the company expects margins to increase

# **BALANCE SHEET**



Assets (in Rs. Crs.)	Mar-23	Mar-22
Non - Current Assets	1,283.9	875.4
Property Plant & Equipments	509.9	279.5
CWIP	13.9	23.8
Intangible assets	0.5	0.6
Right of use asset	631.7	504.9
Financial Assets		
Loans	0.0	0.0
Other Financial Assets	92.9	29.2
Deferred Tax Assets (Net)	25.1	17.6
Other Non - Current Assets	9.9	14.1
Other Non Current Tax Assets	0.0	5.7
Current Assets	1,407.9	956.6
Inventories	773.5	613.8
Financial Assets		
(i)Trade receivables	138.4	115.2
(ii)Cash and cash equivalents	203.2	34.4
(iii) Loans	1.2	1.3
Other Financial Assets	8.3	0.2
Other Current Assets	283.3	191.7
Total Assets	2,691.8	1,832.0

Equity & Liabilities (in Rs. Crs.)	Mar-23	Mar-22
Total Equity	1,184.3	596.5
Share Capital	384.7	300.0
Reserves & Surplus	799.6	296.5
Non-Current Liabilities	768.2	579.7
Financial Liabilities		
(i) Borrowings	100.8	55.2
(ii) Lease Liabilities	665.7	523.9
Provisions	1.7	0.7
Current Liabilities	739.4	655.7
Financial Liabilities		
(i) Borrowings	626.3	538.5
(ii) Trade Payables	24.6	35.2
(iii) Lease	38.9	31.3
(iv) Other Financial Liabilities	23.6	16.7
Other Current Liabilities	14.5	19.8
Provisions	10.7	7.2
Current tax liabilities (net)	0.7	7.1
Total Equity & Liabilities	2,691.8	1,832.0

# **CASH FLOW STATEMENT**



Particulars (Rs. Crs.)	FY23	FY22
Net Profit Before Tax	163.2	139.8
Adjustments for: Non -Cash Items / Other Investment or Financial Items	178.5	152.6
Operating profit before working capital changes	341.7	292.3
Changes in working capital	-287.0	-138.6
Cash generated from Operations	54.7	153.8
Direct taxes paid (net of refund)	-48.5	-37.6
Net Cash from Operating Activities	6.2	116.2
Net Cash from Investing Activities	-307.4	-67.9
Net Cash from Financing Activities	470.0	-48.9
Net Decrease in Cash and Cash equivalents	168.8	-0.6
Add: Cash & Cash equivalents at the beginning of the period	34.4	35.0
Cash & Cash equivalents at the end of the period	203.2	34.4



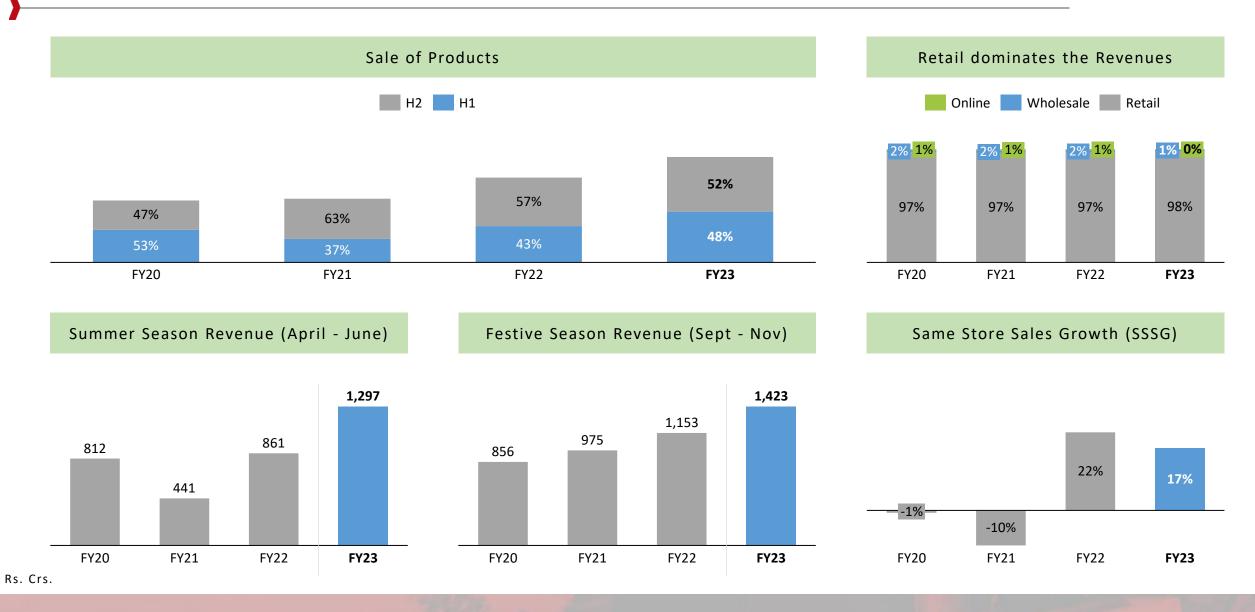
#### **OPERATING INDICATORS**





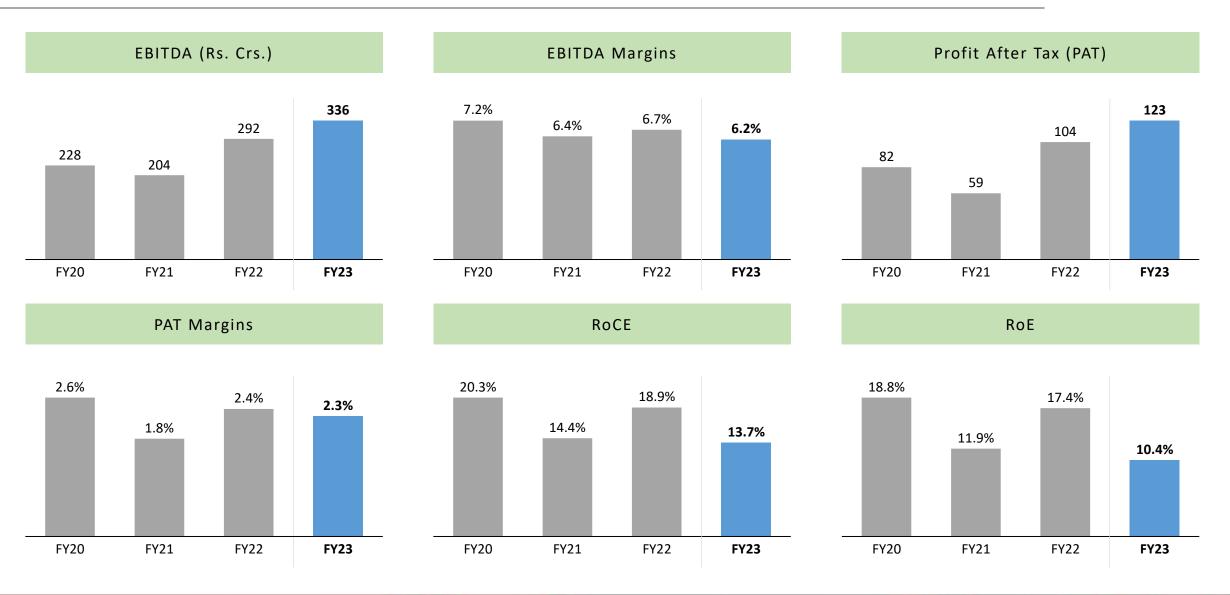
#### FINANCIAL INDICATORS





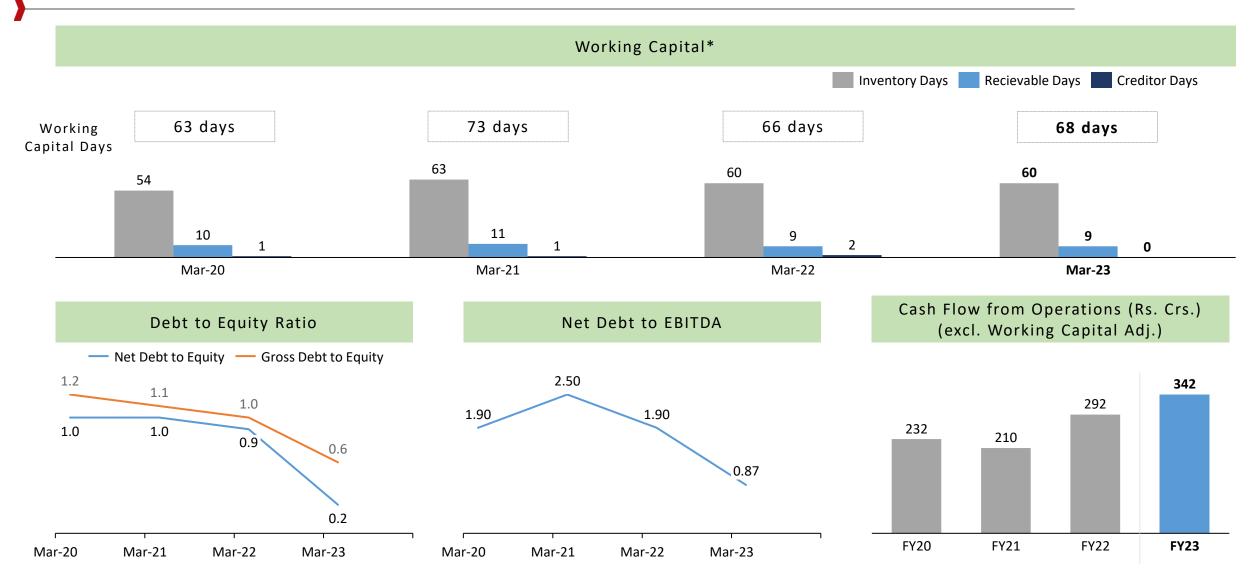
#### FINANCIAL INDICATORS





#### STRONG BALANCE SHEET





# HISTORICAL PROFIT AND LOSS STATEMENT



Profit and Loss (in Rs. Crs.)	FY23	FY22	FY21	FY20
Revenue from Operations	5,445.7	4,349.3	3,201.9	3,172.5
Purchases of stock in trade	4,864.7	3,887.8	2,846.9	2,776.2
Changes in Inventory	-159.7	-132.5	-79.6	-74.0
Gross Profit	740.7	593.9	434.6	470.3
Gross Profit Margin	13.6%	13.7%	13.6%	14.8%
Employee Cost	94.0	78.8	61.4	58.6
Other Expenses	310.6	223.2	169.2	184.0
EBITDA	336.1	291.9	203.9	227.6
EBITDA Margin	6.2%	6.7%	6.4%	7.2%
Depreciation	85.4	71.3	58.1	50.8
Other Income	11.0	3.8	5.5	6.5
EBIT	261.7	224.4	151.2	183.4
EBIT Margin	4.8%	5.2%	4.7%	5.8%
Finance Cost	98.5	84.6	71.7	63.4
Exceptional items	0.0	0.0	0.0	-7.9
Profit before Tax	163.2	139.8	79.6	112.2
Profit before Tax Margin	3.0%	3.2%	2.5%	3.5%
Tax	40.4	35.9	20.9	30.6
Profit After Tax	122.8	103.9	58.6	81.6
Profit After Tax Margin	2.3%	2.4%	1.8%	2.6%
EPS	3.63	3.46	1.95	2.72

# **HISTORICAL BALANCE SHEET**



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Intangible assets	0.5	0.6	0.6	0.3
Right of use asset	631.7	504.9	397.5	348.2
Financial Assets				
Loans	0.0	0.0	17.7	13.3
Other Financial Assets	92.9	29.2	7.3	6.1
Deferred Tax Assets (Net)	25.1	17.6	11.6	6.8
Other Non - Current Assets	9.9	14.1	3.2	17.2
Other Non Current Tax Assets	0.0	5.7	4.8	8.6
Current Assets	1,407.9	956.6	803.3	721.7
Inventories	773.5	613.8	481.4	401.8
Financial Assets				
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(ii)Cash and cash equivalents	203.2	34.4	35.0	87.1
(iii) Loans	1.2	1.3	1.0	0.9
Other Financial Assets	8.3	0.2	0.2	0.2
Other Current Assets	283.3	191.7	190.4	147.1
Total Assets	2,691.8	1,832.0	1,523.5	1,347.6

Equity & Liabilities (in Rs. Crs.)	Mar-23	Mar-22	Mar-21	Mar-20
Total Equity	1,184.3	596.5	491.9	433.1
Share Capital	384.7	300.0	300.0	300.0
Reserves & Surplus	799.6	296.5	191.9	133.1
Non-Current Liabilities	768.2	579.7	465.9	400.8
Financial Liabilities				
(i) Borrowings	100.8	55.2	62.1	63.0
(ii) Lease Liabilities	665.7	523.9	401.7	336.6
Provisions	1.7	0.7	2.1	1.3
Current Liabilities	739.4	655.7	565.7	513.7
Financial Liabilities				
(i) Borrowings	626.3	538.5	473.9	448.1
(ii) Trade Payables	24.6	35.2	7.6	6.7
(iii) Lease	38.9	31.3	0.0	0.0
(iv) Other Financial Liabilities	23.6	16.7	66.0	48.0
Other Current Liabilities	14.5	19.8	16.4	11.0
Provisions	10.7	7.2	1.8	0.0
Current tax liabilities (net)	0.7	7.1	0.0	0.0
Total Equity & Liabilities	2,691.8	1,832.0	1,523.5	1,347.6

# **HISTORICAL CASH FLOW**



Particulars (Rs. Crs.)	FY23	FY22	FY21	FY20
Net Profit Before Tax	163.2	139.8	79.6	112.2
Adjustments for: Non -Cash Items / Other Investment or Financial Items	178.5	152.6	130.4	119.6
Operating profit before working capital changes	341.7	292.3	209.9	231.8
Changes in working capital	-287.0	-138.6	-125.8	-153.0
Cash generated from Operations	54.7	153.8	84.1	78.8
Direct taxes paid (net of refund)	-48.5	-37.6	-20.1	42.76
Net Cash from Operating Activities	6.2	116.2	64.0	36.0
Net Cash from Investing Activities	-307.4	-67.9	-59.9	-70.3
Net Cash from Financing Activities	470.0	-48.9	-56.1	70.6
Net Decrease in Cash and Cash equivalents	168.8	-0.6	-52.1	36.3
Add: Cash & Cash equivalents at the beginning of the period	34.4	35.0	87.1	50.8
Cash & Cash equivalents at the end of the period	203.2	34.4	35.0	87.1

#### **DELIVERING VALUE TO SHAREHOLDERS**



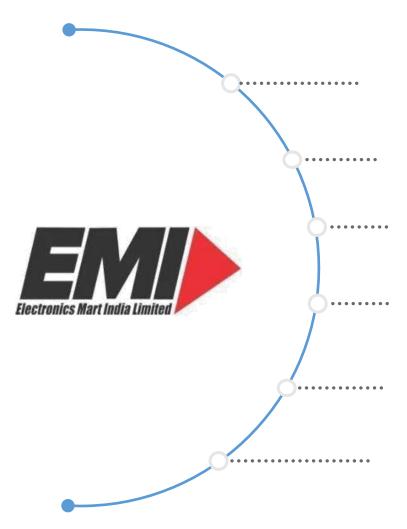


#### **IPO in October 2022**

- √ Company raised Rs. 500 Cr via fresh issue of shares
- ✓ Objects of the issue
  - Funding of capital expenditure for expansion and opening of stores and warehouses
  - Funding incremental working capital requirements
  - Repayment/prepayment, in full or in part, of all or certain borrowings availed by our company
  - General corporate purposes

#### **KEY TAKEAWAYS**





Cluster based expansion strategy with robust growth and highest Operating margins; Recently forayed in new geography by opening stores in the lucrative NCR market

Flexible business model built to create long term sustainable footprint

Long Term Relationship with marquee Brands in each segment; Diversified Product Profile comprising of 6,000 SKUs with Comprehensive Range in Each Segment

Strong Balance Sheet to propel expansion plans and Revenue and Profitability trajectory; Company raised Rs. 500 Cr via IPO in October 2022

Strategically located logistics and warehousing facilities backed by stringent inventory management using IT systems

Fastest growing consumer durable and electronics retailer with consistent track record of growth and Industry leading profitability



# THANK YOU

**Company: Electronics Mart India Limited** 

CIN: L52605TG2018PLC126593



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